

BerkeleyScott 

HOSPITALITY, CATERING AND SUPPORT SERVICES RECRUITMENT



STAFF SURVEY

STAFF SATISFACTION AND EQUALITY,
DIVERSITY AND INCLUSION SURVEY

EDI SURVEY

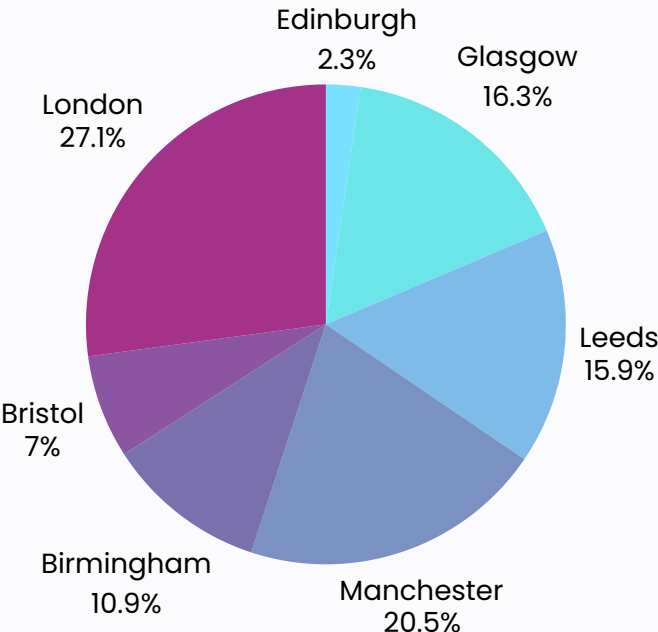
The Annual Satisfaction and Equality, Diversity, and Inclusion (EDI) Survey provides a valuable opportunity for candidates to share their experiences, insights, and feedback on the overall environment and practices within our business.

The importance of this report lies in its ability to inform our ongoing efforts to foster a workplace that is not only supportive and respectful but also diverse and equitable. By examining the responses and identifying both strengths and areas for improvement, we are better equipped to make data-driven decisions that enhance the employee experience and advance our commitment to equality and inclusion.

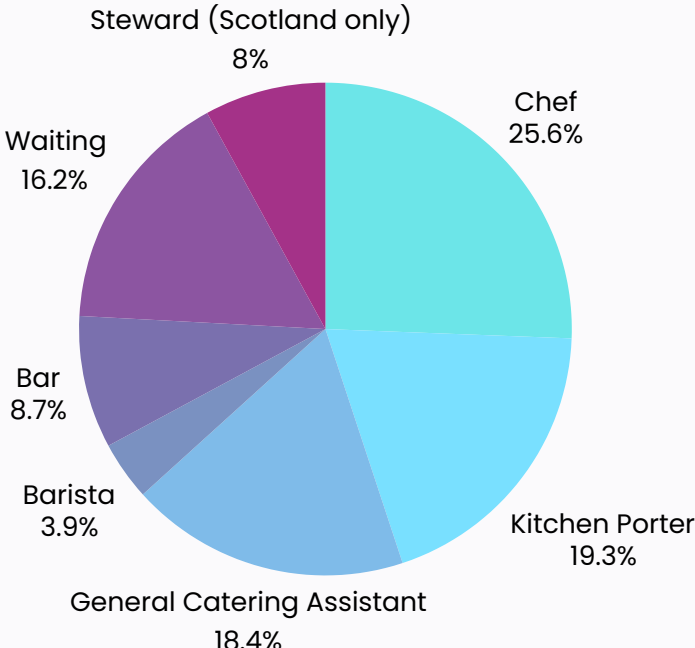
As we move forward, this report will guide our actions to ensure that our workplace culture remains one where every individual feels valued, respected, and empowered to contribute to their fullest potential.

RESULTS

1. Which office are you registered with?



2. What role do you generally work in? (you can select multiple)



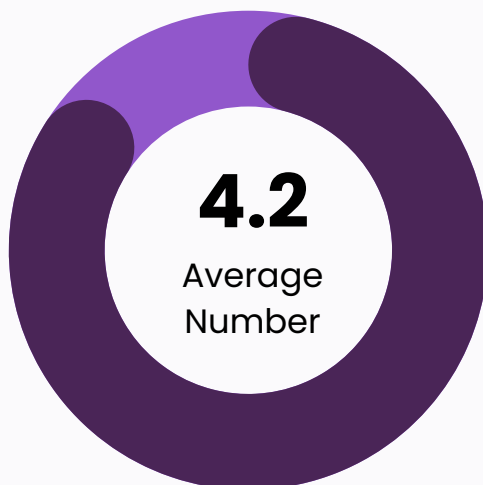
3. How satisfied are you with your overall experience working with our agency? (1 = Very Dissatisfied, 5 = Very Satisfied)



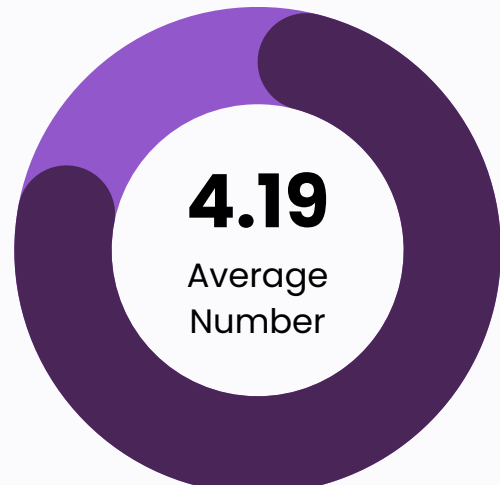
4. How would you rate the quality of your temporary placements? (1 = Very Poor, 5 = Excellent)



5. How effective is the communication between you and the agency? (1 = Very Poor, 5 = Excellent)

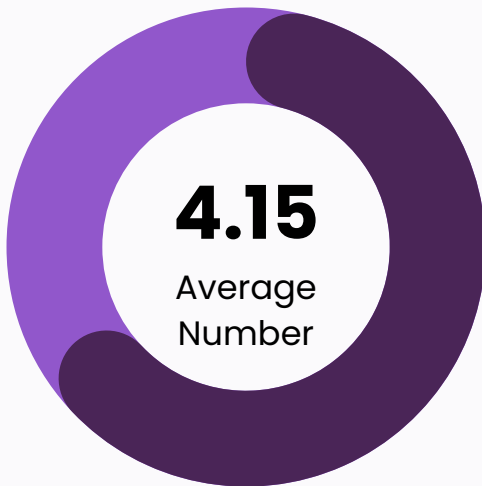


6. How satisfied are you with the support provided by the agency when issues arise? (1 = Very Dissatisfied, 5 = Very Satisfied)



RESULTS

7. How well does the agency match you with placements that suit your skills and preferences? (1 = Very Poor, 5 = Excellent)



8. Have you generally found your temporary placements to have a positive work environment? (1 = Never, 5 = Always)



9. Please share any suggestions for how we can improve your experience:

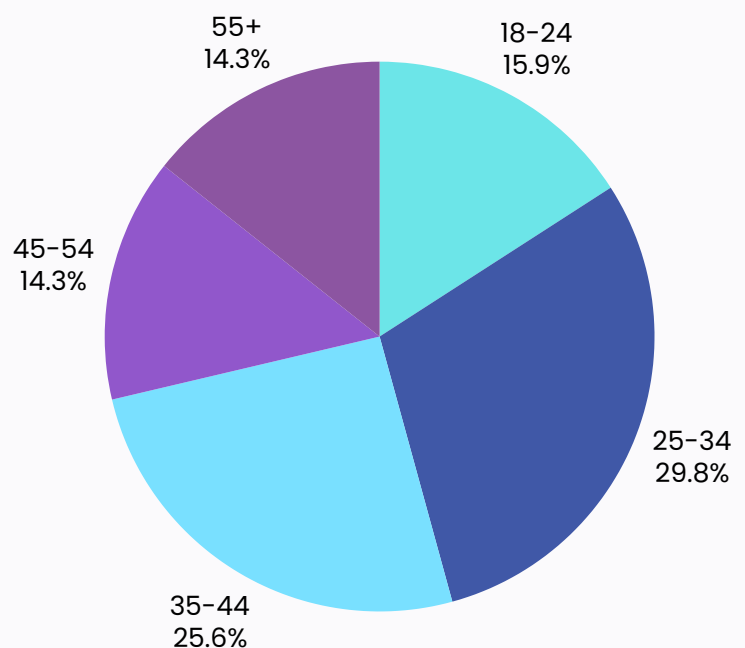
Responses

"I think Berkeley Scott does a good job with the placements"

"None. The experience is already great!"

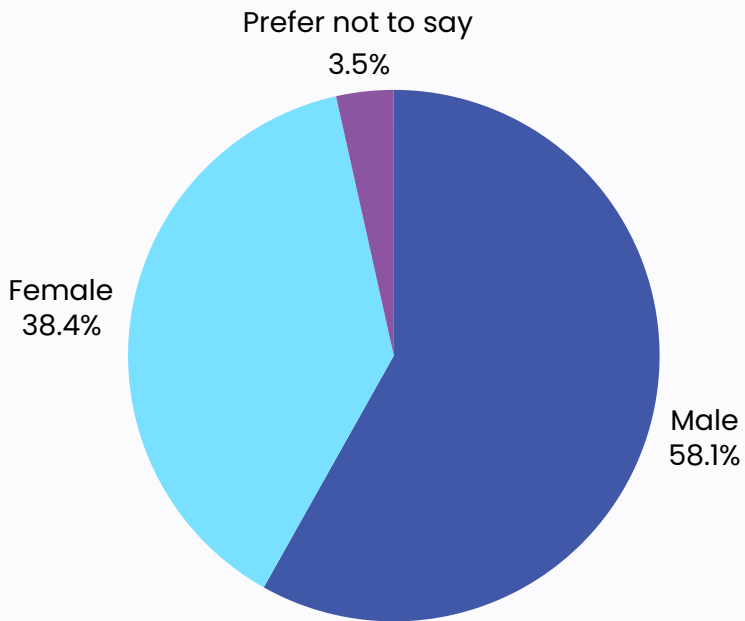
"I have no issues with Berkeley Scott to mention, for my needs I find the agency staff to be very helpful and approachable. They understand my needs and I get the opportunity to work in different venues, some of these offer up new challenges and it keeps things interesting. I would recommend Berkeley Scott to anyone who asks about the organisation"

10. What is your age group?

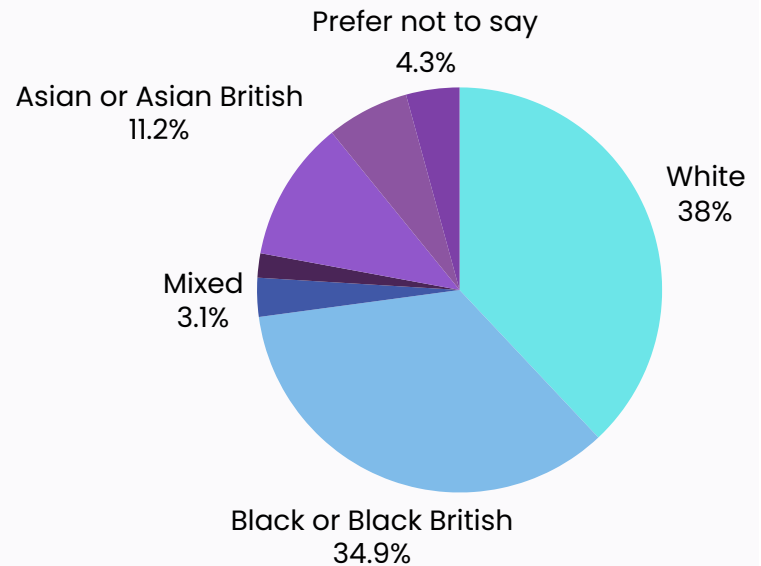


RESULTS

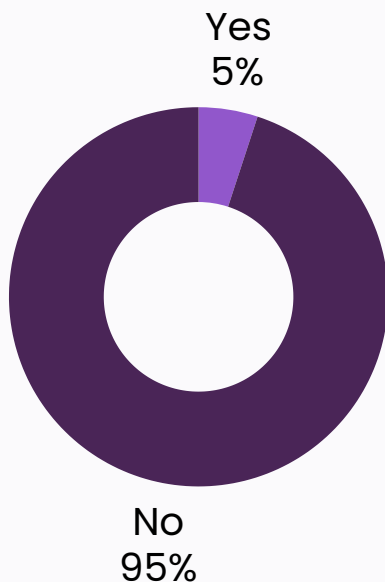
11. How do you describe your gender?



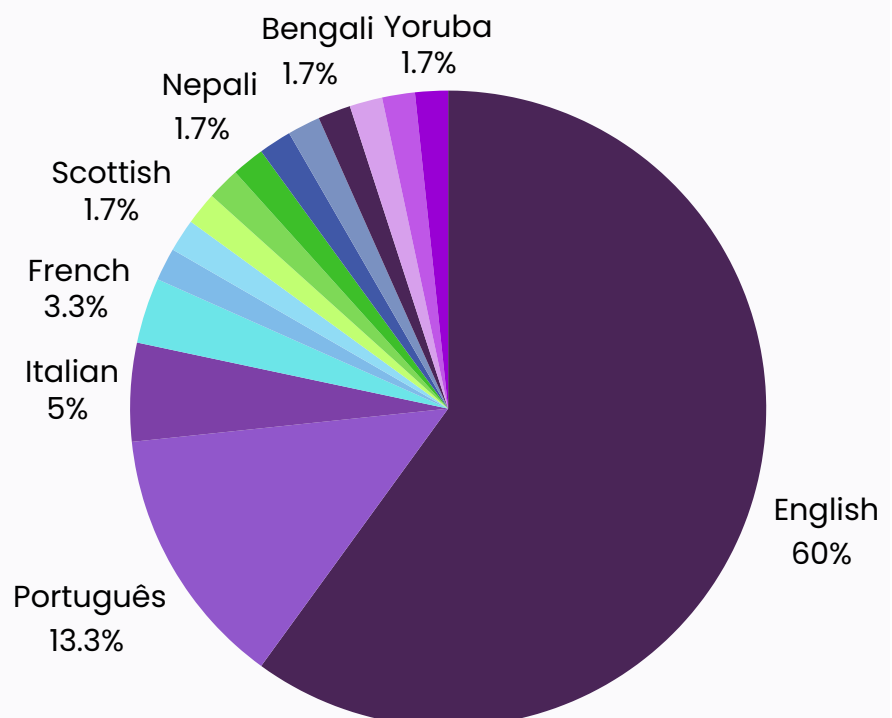
12. How do you describe your ethnic background?



13. Do you consider yourself to have a disability or long-term condition that affects your daily activities?

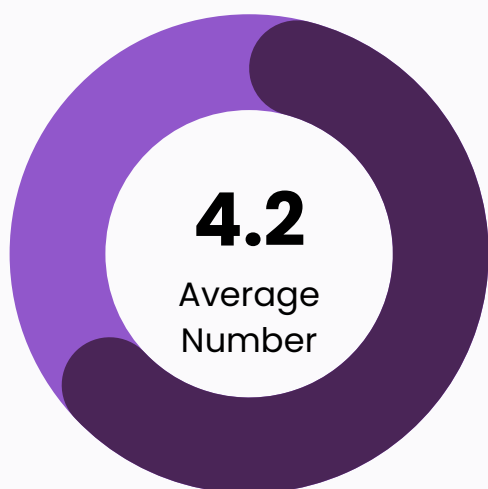


14. What is your first language?

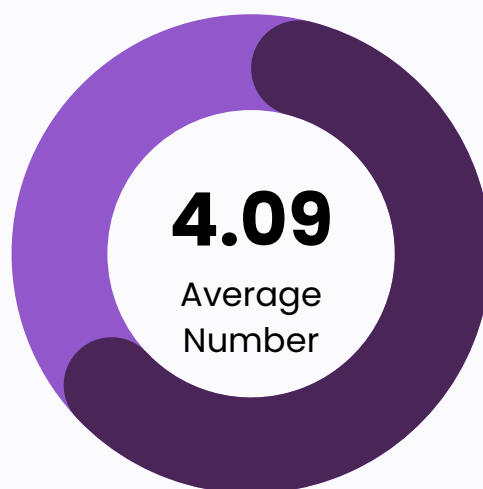


RESULTS

15. Do you feel included and respected in your placements? (1 = Never, 5 = Always)



16. Do you feel that the agency and placements promote cultural awareness and understanding? (1 = Not at all, 5 = Very much so)



17. Please share any additional thoughts or feedback on equality, diversity, and inclusion:

Responses

"Berkeley Scott Ltd has been very supportive and welcoming. They value diversity, equality, and inclusion. This really makes it a place where opportunities are open to all without bias."

"The agency is inclusive in my opinion, I have experienced a very good work relationship so far."

"The ability to contact your agent could sometimes be better"

"I've never felt unequal anywhere I've worked, the majority of the catering industry is very diverse so I always feel included !!"

"Taking shifts in environments with people of different countries is to me a way of promoting diversity. Have met people on different occasions who truly respect the fact that we are of different cultures and are ready to guide you for teamwork."